

## NOTICE TO ALL CUSTOMERS

Tuesday, March 17, 2020 Bulletin #2020-AC-004

Dear Customers,

We are quickly adapting to the circumstances around the United States related to the Coronavirus situation. We are taking all of the necessary precautions to ensure the safety and welfare of our employees and customers while continuing to provide consistent, reliable services.

**FLCBank is open for business during our normal business hours.** We have business continuity plans that allow us to fully operate all of our mortgage operations; ensuring no disruption to business and the service level we pride ourselves on. Support will be available to help you through all the normal channels.

Like you, we are concerned for the safety of all and will continue to monitor the situation and communicate any changes to our office schedule. For additional information and updates, please visit <a href="https://www.floridacapitalbank.com/coronavirus-alert/">https://www.floridacapitalbank.com/coronavirus-alert/</a>.

We appreciate your business and wish all the best to you and your families during this time.

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