

Tuesday, March 31, 2020

Bulletin #2020-AC-015

NOTICE TO ALL CUSTOMERS

Important Product and Temporary Appraisal Updates (Conventional, FHA and USDA)

Closed End Second Mortgages and HELOCs

FLC Bank is suspending its Closed End Second Mortgage and HELOC Products effective with new loan submissions/registered loans as of today, **Tuesday, March 31, 2020**.

Locked loans in the pipeline are not being affected by this announcement and remain eligible through the date of the lock expiration; however, unlocked, or loans with expired rate locks, are no longer eligible due to the temporary suspension of these two programs.

This update supersedes the announcement made on Friday, March 27, 2020 regarding Closed End Second Mortgages and HELOCs via Bulletin #2020-AC-013.

Updated Temporary Appraisal Policy (Conventional, FHA and USDA Transactions)

FHA and USDA published their policies related to their temporary requirements during the COVID-19 pandemic. Consequently, FLC Bank is providing all customers with the temporary appraisal requirements via Exhibit A and the updated Appraisal Procedures via Attachment C.

Important notice to NDC Customers: The agencies expect lenders to continue ordering full URAR appraisals, the alternative appraisal products are only to be ordered once the lender confirms and documents that an interior inspection cannot be completed because of COVID-19.

Do not order the alternative product directly. The NDC Customers are expected to provide proper evidence when required by FLC Bank.

[Click here](#) for Exhibit A

[Click here](#) for Attachment C