

Wednesday, September 16, 2020

Bulletin #2020-AC-045

NOTICE TO ALL CUSTOMERS

Change to Daily Rate Communication

To expedite communication about FLCBank rates, we have implemented the Optimal Blue automated email alert notification feature.

Effective Thursday, September 17th, customers will receive an email directly from Optimal Blue, alerting them that FLCBank has published/updated rates within OB. This automated alert feature ensures our customers are receiving timely updates about our rates.

Please make a notation of the email address and subject line listed below, and take the necessary permissions to ensure the alert emails are received and don't become blocked or sent to your spam/junk folder:

- Email address: alerts@optimalblue.com
- Subject line: **Initial Pricing Update - Florida Capital**

Important note: *Once the OB automated email alert feature is turned on, a bulletin email from FLCBank secondary will no longer be sent when rates are published.*

Please contact your AE or CRR, if you have any questions about the OB email alerts or how to get set-up on OB to receive rate alerts.