

Monday, May 4, 2026

Bulletin #2026-AC-012

NOTICE TO ALL CUSTOMERS

NEW CONTACT EMAIL FOR MORTGAGE THIRD PARTY RISK

Instead of remembering where to email

- ✓ Report changes or updates to your company's status
- ✓ Changes to your Broker compensation
- ✓ Adding a new or updating an existing third-party processing company

The NEW Mortgage Third Party Risk mortgagethirdpartyrisk@flcb.com email address is the **only one** you need to remember. This email replaces the current three emails/boxes in use previously for

- TPO Vendor Review (Third Party Processor applications and semi-annual reviews)
- TPO Annual Review (Annual and Semi-annual reviews)
- Broker Data (Broker Compensation Agreements, changes or updates to account statuses, etc.)

This consolidation provides a centralized contact point for communicating with Third Party Administration.

Important: This does not replace access or communication with your Account Executive, Client Services or Mortgage Operations personnel.

Please contact your [Account Executive or Client Relations Representative](#) if you have any questions